Hospital Bill Audits Recover Millions Per Year

**Hospital Bill Audit Program Highlights**

- Our Clients achieve an average ROI exceeding 250%
- Errors are found in over 95% of all claims audited
- Broad national network of auditors ensures coverage for all geographies
- Auditors are clinical nurses with an average of 15-20 years experience
- Claims selection tailored to each client and situation, based on known problems and claim patterns
- Advanced data mining and expert manual review provide superior recovery rates
- Excellent working relationships with hospitals

**Experience Matters**

For over ten years, payers have relied on SCIO®’s Hospital Bill Audits (HBA) to identify and recover errors and overpayments in hospital claims. Our sophisticated and tailored selection methodology means that the claims selected are the best ones to audit.

Once selected, through a line-by-line comparison of the itemized bill with the medical records, our HBA Program identifies situations where high dollar facility claims were billed and paid incorrectly.

**Proven Results**

Historical data shows our Hospital Bill Audits Program is able to identify billing errors in 95% of the audits conducted. Our past experience also shows that this Program results in an average recovery of 5-10%, translating into millions of dollars per year for our clients.
Our Hospital Bill Audit Clients Have Achieved Average ROI Exceeding 250%

**Hospital Bill Audits**
SCIO®’s HBA Program involves a line-by-line comparison of the itemized hospital bill and corresponding medical records to identify and recover overpayments made because of facility billing errors. This program verifies that all services, medications and procedures listed on the bill were provided to the patient, physician-ordered and charged correctly. If appropriate, such reviews can also examine whether or not certain services were unbundled by the facility.

**Customized Claims Selection**
To maximize savings and increase accuracy in the Program, SCIO® develops customized claim filters for each client’s specific demographics and contractual obligations.

Focus includes criteria such as region, provider, contractual terms, and known problems and claim patterns.

**National Network of Auditors**
Our team of nurse auditors is highly qualified, each with more than 15 years of hospital experience performing in-depth review and validation of hospital bills and patient’s medical records. All auditors have extensive experience in analysis of ICD and CPT codes, applicable CMS coding guidelines and state regulations related to billing and coding for services rendered in facilities.

Our national network of Auditors allows us to conduct onsite audits at any facility from which a client received a claim appropriate for audit. The result is full access to records. In addition, the ability to recover overpayments is greatly increased by face-to-face exit interviews conducted between the auditor and the facility to confirm the findings at the conclusion of the onsite audit. These exit interviews typically result in an agreement being executed by the facility’s representative in 98% of the cases.

**Itemized Bill Reviews**
For situations where onsite audits are not appropriate, off-site Itemized Bill Reviews (IBR) can be performed as part of the Program. As with an onsite-program, an IBR involves an in-depth review of the itemized bill by a registered nurse auditor with extensive billing and reimbursement experience.

**Auditing Workflow Technology**
We leverage our proprietary SCIOMine® platform, an advanced workflow tool that manages and streamlines the audit process from selection, to provider notification, to collection and client reporting. Our robust workflow management system, developed and refined over many years, ensures that claims move quickly and accurately through the review process.

Clients can view periodic reports and results through the reporting module in SCIOMine®.

**Overpayment Recovery**
If appropriate, the Program can also involve collection of identified overpayments from the facility on behalf of our clients.

“Recovery of overpayments is greatly increased by face-to-face exit interviews conducted between the auditor and facility to confirm our findings.”

LEARN MORE about HBA Programs and other SCIO Health Analytics solutions. Speak with a solution specialist at 1.800.653.3144 or visit www.SCIoheathanalytics.com